



Professional Services Product Codes and Pricing

Product Code	Description	Price
SVC-PROF-MISC-ONSITE	Travel and admin charge for onsite installation and Rack and Stack (8 hrs. /day). SVC-PROF-MISC-ONSITE is quoted once per trip onsite. SVC-PROF-MISC-DAY is quoted with this part number in quantity of days on site. This is charged for each site visit. Scope of work to be provided by end-user, subject to pre-approval by DZS; No NMS, or bulk fiber install (patch cables only).	\$2,500
SVC-PROF-MISC-DAY	Daily rate for onsite installation and Rack and Stack (8 hrs. /day). This part number corresponds with SVC-PROF-MISC-ONSITE. SVC-PROF-MISC-DAY is quoted in number of days required to complete the work. Scope of work to be provided by end-user, subject to pre-approval by DZS; No NMS, or bulk fiber install (patch cables only), travel & expenses included.	\$2,000
SVC-PROF-CONFIG-ONSITE	Travel and admin charge for Onsite Commissioning, Validation, ZMS installation, and/or Training (8 hrs. /day). SVC-PROF-CONFIG-ONSITE is quoted once per trip onsite. SVC-PROF-CONFIG-DAY is quoted with this part number in quantity of days on site. Scope of work to be provided by end-user, subject to pre-approval by DZS; No equipment or cable installation, equipment must be mounted, installed and powered prior to onsite visit.	\$2,500
SVC-PROF-CONFIG-DAY	Daily rate for Onsite Commissioning, Validation and/or Training (8 hrs. /day). This part number corresponds with SVC-PROF-CONFIG-ONSITE. SVC-PROF-CONFIG-DAY is quoted in number of days required to complete the work. Scope of work to be provided by end-user, subject to pre-approval by DZS; No equipment or cable installation, equipment must be mounted, installed and powered prior to onsite visit.	\$2,500
SVC-REMOTE-MISC	\$1000 per four hour block of remote commissioning, ZMS VA install, ZMS standby installation, OSS Gateway installation, ZMS upgrade, or training. Scope of work/training to be provided by end-user before the start of session, subject to pre-approval by DZS. This can be used in minimum 1 hour increments or installments.	\$1,000
SVC-UPGRADE-MXK	Setup and admin fee for remote software upgrades. SVC-UPGRADE-NODE is quoted with this part number in quantity of MXK or MX(P) nodes to be upgraded. Scope of work to be provided by end-user, subject to pre-approval by DZS. Customer must have valid warranty or contract with valid access to software loads.	\$1200
SVC-UPGRADE-NODE	Price per node for remote software upgrades. This part number corresponds with SVC-UPGRADE-MXK. This part number is used to quote the quantity of nodes to be upgraded. Scope of work to be provided by end-user, subject to pre-approval by DZS	\$100
SVC-ZMS-INSTALL	Remote Tier 1, 2, 3 ZMS installation. Includes Linux Operating system installation. Hardware and operating system supplied by customer. Scope of work to be provided by end-user, subject to pre-approval by DZS.	\$2,500

SVC-UPGRADE-ONT	This is quoted per ONT in the customers network. Pricing subject to change based on ONT accessibility and system configuration.	\$5
SVC-ED-SLMS	Training as per http://zhone.com/support/training/ . Training schedule, content, & cost posted on the web site. Customer is responsible for own travel & living expenses	\$2,400
SVC-ED-SLMS-ONSITE	4 days training course onsite. Minimum 6 students. Maximum 10 students. Customer provide training facility and training equipment. DZS can provide the training equipment for an additional shipping charge. The rate includes instructor travel and expenses. \$2400 Per Student	\$2,400
SVC-HEALTH-CHECK	Setup and admin fee for remote system health check. SVC-HEALTH-NODE is quoted with this part number in quantity of nodes to be checked. Includes full system backup (head-end equipment only), backup configuration review, firmware version check, review of logs and logging setup, security review, review of common configuration issues, report with recommended changes and any issues discovered. Remote Internet access required.	\$1200
SVC-HEALTH-NODE	Price per node for remote health checks. This part number corresponds with SVC-HEALTH-CHECK. This part number is used to quote the quantity of nodes to be checked. Scope of work to be agreed upon by GSS and customer.	\$100